



The Ranches at Pinehurst Property Owners Association
PO Box 306 Pinehurst, Texas 77362

A quick note on your e-mail options for Members and the folks working on your behalf.

all@trppoa.org – the Members who have provided e-mail addresses.

Each time someone generates an e-mail to all@trppoa.org, over 100 e-mails are actually sent out in a very brief time. When someone does a quick reply-all, BOOM, another 100+ e-mails, and so on. All these go out under the trppoa.org domain, not your e-mail account domain, so it appears like many e-mails are being sent out from one source. Internet Service Providers (ISPs) monitor this type of activity as they attempt to limit SPAM. Sometimes they just discard e-mails, other times they reject it and send it back (a bounce). After enough bounces, the bouncing account is removed from the all@trppoa.org mail list. Each ISP has its own rules so there is no way to anticipate when/which accounts are removed or e-mails discarded. Net result is loss of e-mails and accounts being removed.

The following are best practices for use of the all@trppoa.org mailing list:

- 1) Post to the Bcc field (not the To or CC fields). If you do not see the Bcc field during your e-mail composition that just means you have to go to the Settings page and enable it. Each app has its own ways.
- 2) Do not Reply-all. Just Reply to the sender.

acc@trppoa.org – the Architectural Control Committee.

board@trppoa.org – the three Directors.

president@trppoa.org – the Chief Officer / President.

treasurer@trppoa.org – the Financial Officer / Treasurer.

secretary@trppoa.org – the Secretary.